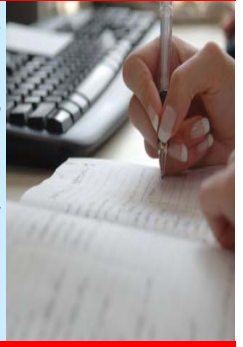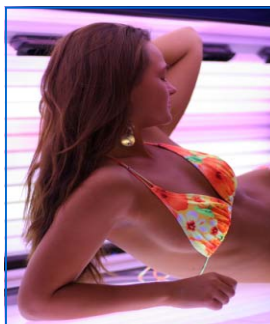# Confirm-IT™ Personal-Care

Hundreds of dollars are lost every week in the personal-care industry due to client "No-Shows" and <u>late</u> <u>arrivals</u> for appointments and **50%** of all "NO-Shows" occur because they are simply forgotten. **CONFIRM-IT** automatically and professionally reminds your customers via their home, business and/or cell phone of their upcoming appointment virtually eliminating "No-Shows". **CONFIRM-IT** can even leave a message on an answering machine, send an email or text message a cell phone!

NOT <u>JUST</u> A REMINDER SYSTEM.......

✓ ELECTRONIC CALENDAR SHOWING YOUR SERVICES, APPOINTMENTS, DAYS OF OPERATION, EMPLOYEES' HOURS AND MORE

✓ BUILDS A DATABASE OF <u>YOUR</u> CUSTOMERS

✓ CONTACTS IDLE AND INACTIVE CUSTOMERS

✓ INCREASES OFFICE PROFESSIONALISM WHILE REPLACING ANTIQUATED SCHEDULING APPROACHES

✓ ENHANCES YOUR CUSTOMER INTERACTION WITH NO ADDITIONAL EMPLOYEE RESOURCES REQUIRED

✓ PROVIDES PERSONALIZED CUSTOMER NOTES IMPROVING CLIENT CARE

✓ PROVIDES IN-DEPTH SALES AND SERVICES REPORTS-DAILY, WEEKLY, MONTHLY, BY SERVICE, PROVIDER OR CUSTOMER SO YOU CAN RUN YOUR BUSINESS BETTER

✓ REMINDS CLIENTS IT'S TIME TO MAKE AN APPOINTMENT

✓ SIMPLE TO USE

CONFIRM-IT is an easy to use, robust appointment booking and confirmation system created for the personal-care industry including Hair, Nail, and Tanning Salons, Fitness Clubs, Spas, Massage, Yoga and Holistic Centers and more. **CONFIRM-IT** allows businesses to increase their efficiency and professionalism to new highs resulting in total customer care and satisfaction.

Confirm-IT™ Personal-Care

CONFIRM-IT maximizes employee productivity and reduces operating costs because your reminder and confirmation calls are automatically made while your employees' daily functions go uninterrupted. **CONFIRM-IT** also allows you to eliminate the cost and labor associated with ineffective post cards often utilized for idle customers and appointment reminders.

Confirm-IT will automatically remind your customers of their appointment virtually anywhere, anytime.

CELL **WORK** **EMAIL**

TEXT MESSAGE **HOME**

Confirm-IT'S calendar is a straightforward, eye pleasing, functional approach to run your day-to day business with complete professionalism. And you'll find that Confirm-IT increases the efficiency of your business while easily paying for itself in days by reducing missed customer appointments. From building a customer database, to tracking your employees' hours, to sending out birthday greetings, **Confirm-IT** is the answer.

CONFIRM-IT tech info

Confirm-IT runs on it's own server equipment in the back room while the Confirm-IT software runs on a customer provided PC (Windows 2000, XP and Vista). And you can install Confirm-IT on as many PC's in your office as you want.

CI-BRO PC 3/09

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